ORDERING INFORMATION



Ways to Order:

www.Mikescigars.com Email: customerservice@mikescigars.com

Toll-Free: 1.800.962.4427 | Fax: 305.866.7977

Orders Placed by 2:00pm EST Will Ship Same Day! (except Super Saver and

Wrapper Color Codes

N = Natural E = EMS

C = CafeS = SungrownM = Maduro DM = Dbl Maduro

0 = OscuroR = Robust

Phone Order Hours: Mon-Fri: 8am-8pm Customer Service Hours: Mon-Fri: 9am-5pm EST international orders)

Page # Item Number & Description (Spr		Back Ord	er* Wrapper / Cole	or Quantity	Price Each	Total
		Y/N			\$	\$
		Y / N			\$	\$
		Y / N			\$	\$
		Y/N			\$	\$
Buy Now, but pay Six Months Later, no payments! + No interest if paid in full in 6 Months. On orders over \$250, subject to credit approval. Merchandise Total						\$
Credit Card Billing Information Catalog Key Code:				Promo	Code:	\$
	Last	MER	SALISE		Shipping	\$
		10	1 0%	Appli	cable Sales Tax*	\$
f applicable)		SUAR	ANTECA		Grand Total	\$
	Apt./Ste.#	GUAN	AMICEU	Applica	ble sales tax in ap	plicable states.
State	Zip	CHECK ENCLOSED	(Payable to Mikes Cigars)		☐ ☑ BillM	leLater [®]
Business Phone	Ext.	CHARGE TO:	AMERICAN DEPRESE	DISCOVER	VISA	MasterCa
ail me about Mikes Cigars specials.	Date of Birth (Required)			7_[
ent from billing address)		Credit Card Number				
M.I.	Last					
f applicable)		Expiration Date	Security Code			
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SHIPPING RATES

Shipping charges - first three items*
Shipping methods Delivery times Charges 5-7 Business days (not guaranteed) Florida One Day** 1-2 Business days (not guaranteed-COVID-19) USPS Priority Mail 2-4 Business days (not guaranteed)
1-6 Business days (not guaranteed-COVID-19)
3 Business days (not guaranteed-COVID-19) UPS Ground UPS 3 Day 2 Business days (not guaranteed-COVID-19) \$20.99
1 Business day pm (not guaranteed-COVID-19) \$31.99
1 Business day am (not guaranteed-COVID-19) \$38.99 UPS 2nd day UPS Next Business Day****
UPS Priority Overnight*** \$38.99 Saturday Delivery**
International**** 1 day (not guaranteed-COVID-19) varies by destination \$69.99 *each additional item over 3 items is \$1.00

**delivery takes 2 business days to Florida panhandle area
***not available to all delivery addresses or certain remote or rural locations.
****first 2 items, each additional item over 2 is \$10.00

(shipping day does not count), pickups are business days only

Delivery times are taken from the USPS and UPS websites and our experiences Neither service time is guaranteed. Holiday shipping times are not guaranteed.

Add 1 or 2 business days for Hawaii, Alaska, and remote rural locations

MIKES CIGARS

1030 KANE CONCOURSE BAY HARBOR, FL 33154

Check Us Out!









RETURN POLICY

All returned items must in the original packaging and "new" condition. All gift items must be included together with the returned items. If the gift item is not included in the return, it salue will be deducted from the credit/refund for the returned item. All merchandise shipped from our warehouse leaves here in perfect condition. In the unlikely event that you should doubt the quality of an item, you must notify us within 72 hours of receiving the merchandise to obtain a return Authorization Number. Merchandise that will be returned or refused by customer without authorization, will be subject to 50% restocking fee or \$15 whichever is more. "Collector items" of limited edition items are not returnable. Once you have obtained an Authorization Number, you should mark it clearly on the package next to the address label.

DISCLAIMERS

We reserve the right to cancel and fully refund the customer in any case of a typographical error or honest mistake that is clearly obvious that occured on our web site. We will always try our best to accommodate any customer that was offended in such case in an amicable solution but sometimes we simply can ship in this situation. All gift certificates must be mailed back to us in order to be redeemed. You must make a purchase to redeem a gift certificate. Brands that are promoted with a gift certificate for every box, the box must contain at least 20 cigars Boxes with 19 cigars or less require a purchase of two boxes. On brands with a discounted second box/bundle, the second box/bundle must be of equal or lesser value than the first box/bundle. Application of gift certificate credit is subject to the "Gift Certificate Program" restrictions. Samplers and free items. While we make every attempt to fill every order according to specified items, we sometimes have an "out of stock" situation. We reserve the right to substitute items with equal or better value items. Samplers - In samplers that include cigars from different brands we reserve the right to replace a specific cigar with equal or higher value substitute. Colors, shades, size and other physical features of cigars displayed on this web site may look bigger, smaller or otherwise different than the actual cigars we sell

In most cases, the expected delivery date printed on your label or provided thur the USPS tracking system will reflect a delivery time of 1, 2, or 3 business days and is based on origin, destination, and drop-off time. The expected delivery date is not guaranteed

Mike © Cigars Super Saver

Super Saver is the economical solution for non-time critical orders. Delivery will be made by UPS or USPS. Delivery addresses must be able to receive package from both carriers. Please note: if you need postal service delivery do not select Super Saver. All orders and/or items that receive Free Shipping will go freight free by Mike Cigars Super Saver service

Time in transit to all Florida destinations is not quaranteed. If your order is time sensitive please select Florida One Day service.

If your order qualifies for free shipping you need to actively select "Super Saver". The reason is that some customers that are ordering the same product do need it to arrive faster and therefore need to upgrade their service to 2nd day air, overnight, etc.